ASSESSMENT OF SETON HALL UNIVERSITY’S MASTERS IN HEALTHCARE ADMINISTRATION PROGRAM’S COMPETENCY ATTAINMENT (2017-18 TO 2018-19)
MHA PROGRAM LEVEL ASSESSMENT SCORES ON COMPETENCY DOMAINS (SUMMER 2017 – FALL 2018)

- **Leadership in the Healthcare Environment**: 93%
- **Critical Thinking in a Complex and Competitive Environment**: 90%
- **Management in the Healthcare Environment**: 90%
- **Population Health within the Healthcare Environment**: 91%
- **Communication**: 91%
- **Professionalism and Ethics**: 92%
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain I: Leadership in the Healthcare Environment

1.1 Create and execute a Leadership Devt. Plan

1.2 Make strategic choices and demonstrate leadership skills

1.3 Demonstrate leadership skills that reflect servant leadership and cultural competence

Legend:
- Beginner
- Intermediate
- Advanced
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain II: Critical Thinking in a Complex and Competitive Environment

II.1 Apply appropriate concepts and skills
II.2 Analyze cause and effect
II.3 Assess changing internal and external environment
II.4 Apply the scientific method

Beginner  Intermediate  Advanced
Masters of Healthcare Administration

MHA Program Level Assessment Across 56 Assignments From 14 Courses (%) (Summer 2017 – Fall 2018)

Competency Domain III: Management in the Healthcare Environment

III.1 Apply general and higher level management concepts

III.2 Identify the needs of major stakeholders

III.3 Demonstrate the ability to integrate strategic financial thinking

III.4 Use and manage emerging technology

III.5 Apply organizational behavior concepts

Competency NOT covered in assessed assignments

Beginner  Intermediate  Advanced
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain IV: Population Health within the Healthcare Environment

IV.1 Assess the impact of changes in environment

IV.2 Apply pop. health strategies to strengthen quality improvement and outcomes

IV.3 Apply appropriate data analytics techniques to inform decisions

IV.4 Demonstrate cultural competence awareness, sensitivity, and competence

- Competency NOT covered in assessed assignments
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain V: Communication

V.1 Identify and use appropriate communication strategies
V.2 Develop, organize, synthesize, and articulate ideas and information in written communication
V.3 Speak and listen clearly and effectively in informal and formal settings

Beginner  Intermediate  Advanced
### Competency Domain VI: Professionalism and Ethics

<table>
<thead>
<tr>
<th>Competency</th>
<th>Description</th>
<th>Levels</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>VI.1</td>
<td>Show participation and membership in professional associations</td>
<td>Advanced, Intermediate, Beginner</td>
<td>[Bars]</td>
</tr>
<tr>
<td>VI.2</td>
<td>Demonstrate professional contributions through participation and/or presentation</td>
<td>Advanced, Intermediate, Beginner</td>
<td>[Bars]</td>
</tr>
<tr>
<td>VI.3</td>
<td>Create professional and ethical development goals</td>
<td>Advanced, Intermediate, Beginner</td>
<td>[Bars]</td>
</tr>
<tr>
<td>VI.4</td>
<td>Use self assessment tools to monitor and improve ethical decision-making skills</td>
<td>Advanced, Intermediate, Beginner</td>
<td>[Bars]</td>
</tr>
</tbody>
</table>
MHA DOMAIN-LEVEL PROGRAM ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (SUMMER 2017 – FALL 2018)

Domains of Competency Assessment (%)

- Leadership in the Healthcare Environment
- Critical Thinking in a Complex and Competitive Environment
- Management in the Healthcare Environment
- Population Health within the Healthcare Environment
- Communications
- Professionalism and Ethics

Beginner | Intermediate | Advanced
0 | 20 | 40 | 60 | 80 | 100 | 120
HOW STRONG WAS THE MHA CURRICULUM IN DEVELOPING COMPETENCIES? (2018-19 AND 2017-18)

N = 40 (2018-19) and N = 20 (2017-18)

- Leadership in the Healthcare Environment
- Critical Thinking in a Complex and Competitive Environment
- Management in the Healthcare Environment
- Population Health within the Healthcare Environment
- Communications
- Professionalism and Ethics

1 – Weak
2 – Somewhat Weak
3 – Average
4 – Strong
5 – Very Strong

2018-19
2017-18

MASTERS OF HEALTHCARE ADMINISTRATION

SETON HALL UNIVERSITY
AFTER COMPLETING THIS MHA PROGRAM, HOW WOULD YOU RATE YOUR COMPETENCIES? (2018-19 AND 2017-18)

N = 42 (2018-19) and N = 20 (2017-18)

- Leadership in the Healthcare Environment
- Critical Thinking in a Complex and Competitive Environment
- Management in the Healthcare Environment
- Population Health within the Healthcare Environment
- Communications
- Professionalism and Ethics

1 – Beginner
2 – Intermediate
3 – Advanced

2018-19 ▶ 2017-18