

Operational Readiness: Opioid Use Disorder Crisis Training for Corrections

Equipping Correctional Staff with Tools to Safely
Respond to Opioid Use & Co-occurring Conditions

AT THE

Seton Hall University
Stillman School of Business

CHANGING THE LANDSCAPE OF LEARNING



Build confidence in crisis response & care

Correctional facility professionals play a vital role in the opioid crisis. You may encounter individuals struggling with **Opioid Use Disorder (OUD)** and co-occurring **Mental Health (MH)** conditions. This course prepares you to recognize warning signs, manage behavioral health challenges with confidence, and de-escalate tense or unpredictable situations. You'll learn how to protect yourself and others while reducing harm, improving safety, and preserving dignity in high-stress interactions.

Four hours, online, self-paced

During this course, you'll gain strategies to respond with confidence, compassion, and control. Learn how collaboration and informed intervention can reduce risks, protect your facility, and support staff and individuals facing behavioral health challenges.

Why this course matters

- **Respond with Confidence:** Learn field-tested techniques to recognize and manage individuals with OUD and co-occurring conditions inside correctional facilities.
- **Enhance Facility Safety & Trust:** Use de-escalation strategies to minimize conflict, reduce harm, and maintain control in high-stress situations.
- **Strengthen Coordination & Care:** Understand how to collaborate with medical, mental health, and recovery teams to support effective in-custody treatment and continuity of care.
- **Reduce Liability & Risk:** Explore the legal and ethical considerations that impact crisis response, improving your ability to act safely and within policy.
- **Access Ready-to-Use Tools:** Utilize downloadable workbooks, posters, assessments, and reference materials designed to support your role and your team's readiness.



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OVERVIEW OF THE FOUR MODULES - BUILT AROUND THE CARE APPROACH

This course follows the **CARE framework (Calm, Assess, Respond, Engage)** to help correctional officers manage OUD-related crises with confidence and control.

1 Understanding OUD & Co-occurring Conditions

Calm - Build awareness of Opioid Use Disorder and related mental health conditions. Learn how to stay grounded and clear-headed when encountering individuals in crisis.

2 Recognizing & Responding to OUD Crises

Assess - Identify the signs of distress, intoxication, or withdrawal. Understand what to look for, what to avoid, and how to size up the situation safely.

3 Best Practices for Facility Collaboration

Respond - Step into action with proven de-escalation strategies, harm reduction techniques, and coordinated care within the facility. Respond in a way that minimizes harm and maximizes safety.

4 Real-World Scenarios & Resource Utilization

Engage - Apply what you've learned through realistic scenarios. Practice engaging individuals with empathy while connecting them to the right support and resources.

Key Takeaways

Essential skills & knowledge you'll take into the field

- **CARE-Based Crisis Response:** Apply the CARE framework to real-world scenarios. Use proven techniques to stay calm, read the situation, respond with purpose, reduce harm, and support recovery.
- **In-Facility Collaboration:** Work effectively with medical, mental health, and treatment teams inside the facility. Understand how consistent communication and teamwork across roles lead to safer environments, better behavioral outcomes, and improved care continuity.
- **Stronger Support Networks:** Learn how to connect individuals with internal and external care providers. Build referral pathways that support in-custody treatment and ensure smoother transitions after release.
- **Practical Tools & Resources:** Gain tools including assessments, worksheets, scenario guides, posters, and more. Use these materials to reinforce the training, support your response during real incidents, and keep your team aligned on best practices.
- **Legal & Ethical Awareness:** Understand the legal responsibilities and ethical standards that guide crisis response in correctional settings. Learn how to minimize liability, reduce use-of-force risks, and ensure compliance with institutional policies and procedures.

\$450 Each - Enroll Today!

Contact us to learn how your training can be 100% fully funded!

Prepare your staff to respond confidently and collaboratively to opioid and mental health crises. In just four hours, this course will enhance safety, improve outcomes, and strengthen your community relationships.

Upon course completion, participants receive a **Seton Hall University Stillman School of Business** certificate.

Simply scan or click the QR code to get started, or visit: bit.ly/oud-form



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