

Operational Readiness: Opioid Use Disorder Crisis Training for First Responders

Equipping Firefighters, EMTs, Paramedics, & Associated Teams with Practical Skills to Respond to Opioid Use Disorder & Co-occurring Conditions

AT THE

Seton Hall University
Stillman School of Business

CHANGING THE LANDSCAPE OF LEARNING



Acquire the Skills and Resources for Confident Crisis Intervention

As a first responder, you're a critical part of the front line in addressing crises involving **Opioid Use Disorder (OUD)** and co-occurring conditions. This course empowers Firefighters, Emergency Medical Technicians (EMT), Paramedics, Crisis Intervention Teams (CIT), and other front-line professionals, with the skills and knowledge to de-escalate situations, connect individuals to needed resources, and work together to improve outcomes for those in crisis.

Four hours, online, self-paced

Learn strategies and gain insights into how multidisciplinary collaboration enhances safety, reduces risks, and fosters better outcomes for individuals, responders, and communities. Prepare your team to act confidently, compassionately, and collaboratively in high-pressure situations, ensuring effective responses to the challenges posed.



Why this course matters

- **Foster Multidisciplinary Collaboration:** Discover how first responders can work together effectively to respond to OUD crises.
- **Enhance Safety & Trust:** Use proven de-escalation techniques that prioritize safety for responders and individuals in crisis.
- **Develop Real-World Crisis Skills:** Apply strategies to confidently handle complex situations involving OUD and co-occurring conditions.
- **Strengthen Referral Networks:** Build connections with treatment providers, community organizations, and other responders to improve care pathways.
- **Reduce Liability & Risk:** Gain an understanding of legal considerations and best practices for managing crises safely and ethically.
- **Access Valuable Resources:** Utilize tools like assessments, workbooks, eBooks, posters, and reference materials to support your response efforts in the field.

OVERVIEW OF THE FOUR MODULES

1 Understanding OUD & Co-occurring Conditions

Understand the fundamentals of **OUD** and its connection to **mental health disorders**. Explore the role of first responders in addressing these crises and gain an understanding of the legal rights of individuals.

2 Recognizing & Responding to OUD

Master **verbal and non-verbal de-escalation** techniques tailored for multidisciplinary teams. Develop the ability to assess an individual's state and implement strategies that prioritize safety and trust.

3 Best Practices for Field Collaboration

Explore harm reduction strategies and learn how to collaborate as a unified response team with local resources, treatment providers, and community organizations. Learn to build **strong referral networks** to improve outcomes for individuals in crisis.

4 Real-World Application & Resource Utilization

Practice what you've learned through scenario-based exercises, addressing crises in public and residential settings. Use the **CARE approach** to de-escalate and make effective referrals as part of a multidisciplinary response team.

Key Takeaways

Essential skills & knowledge you'll take into the field

- **Multidisciplinary Crisis Response:** Learn to work with other first responders and leverage each discipline's unique strengths and perspectives to de-escalate crises and improve outcomes. Gain insights into how unified collaboration can reduce risks and foster better outcomes for individuals and communities.
- **The CARE + Collaboration Approach:** Apply the CARE framework (Calm, Assess, Respond, Engage) in real-world scenarios, enhanced by multidisciplinary collaboration. Ensure interventions are safe, compassionate, and effective by using shared strategies and communication techniques.
- **Leverage Referral Networks:** Build and strengthen partnerships with treatment providers, mental health, and community resources. Understand how to identify and mobilize the appropriate resources at the right time to support individuals in crisis and improve access to treatment and recovery options.
- **Maximize Resources:** Gain practical tools and strategies to effectively utilize local and national networks. Learn to map out resources, establish partnerships, and create pathways for long-term care and recovery for individuals with OUD and co-occurring conditions.
- **Legal Awareness & Risk Management:** Understand the legal framework that governs crisis response. Learn best practices to minimize liability, ensure compliance with protocols, and maintain ethical standards.

\$450 Each - Enroll Today!

Contact us to learn how your training can be 100% fully funded!

Prepare your team to respond confidently and collaboratively to opioid and other mental health crises. In just four hours, course will enhance safety, improve outcomes, and strengthen your community relationships.

Upon course completion, participants receive a **Seton Hall University Stillman School of Business** certificate.

Simply scan or click the QR code to get started, or visit: bit.ly/oud-form

