

Operational Readiness: Opioid Use Disorder 2.0

Crisis Training for Law Enforcement

CARE-Plus Skills for High-Risk Scene Control & Opioid Crisis Response

AT THE

Seton Hall University

Stillman School of Business

CHANGING THE LANDSCAPE OF LEARNING



Strengthen your crisis response skills

You're responding to increasingly complex calls involving **Opioid Use Disorder (OUD)**, polysubstance use, and co-occurring mental health crises. Now that you've completed **Operational Readiness: OUD 1.0**, you're halfway there. This 2.0 course builds on what you already know – sharpening your skills to help you stabilize challenging scenes, protect yourself and others, and manage unpredictable behaviors with confidence.

Four hours, online, self-paced

This course is presented in 4 concise modules, each including videos, discussions, scenario-based assignments, tip sheets, and practical references.

This “**part two**” program sharpens your ability to assess fast-changing threats, apply CARE at a higher level, and navigate high-risk environments – where every second matters.

Why this course matters

- **Emerging Drug Threats – Nitazenes & Polysubstance Use:** Recognize these and other highly potent synthetic opioids, understand how they increase overdose risk and scene unpredictability, and adjust safety and response tactics accordingly.
- **Enhance Safety in High-Risk Environments:** Learn practical tactics to control chaotic overdose scenes, handle volatile behaviors, and reduce risks in unpredictable environments.
- **CARE-Plus Tactics:** Strengthen CARE positioning, coordinated multi-officer strategies, and clear communication to stabilize escalating situations.
- **Improve Outcomes for Individuals & Communities:** Use diversion and deflection strategies to reduce repeat calls and connect individuals to support.
- **Protect Your Wellness & Resilience:** Use Micro-CARE resets, post-call decompression strategies, and peer support techniques.



STILLMAN SCHOOL OF BUSINESS
SETON HALL UNIVERSITY

Overview Of The Four Modules - Powered By Care Plus

1 Enhanced Foundations & Emerging Threats

Identify new drug trends, evolving risks, and subtle behavioral cues. Strengthen your ability to quickly assess high-risk scenes and apply **CARE-Plus** - from the very first moments of contact.

2 Overdose Response & Field Safety

Learn strategies for complex overdose calls, including multi-dose naloxone situations and substances that may not respond predictably. Apply **CARE-Under-Pressure** to stabilize chaotic scenes, protecting everyone involved.

3 Behavioral Health & Scene Control

Recognize trauma reactions, substance-induced psychosis, and other co-occurring conditions. Use **FAST awareness** and **CARE positioning** tactics to reduce escalation and gain compliance.

4 Diversion, Deflection & Officer Wellness

Explore diversion pathways and coordinated responses with EMS and peer navigators. Build personal resilience through practical tools and **wellness strategies** for sustained performance in **high-stress environments**.

Key Takeaways

Essential skills & knowledge you'll take into the field

- **Crisis Control:** Apply CARE-Plus techniques to stabilize dangerous, unpredictable situations while maintaining safety, improving communication, and reducing the likelihood of escalation.
- **Behavioral Assessment:** Recognize mental health conditions, behavioral cues, and polysubstance indicators that affect scene safety, officer awareness, and critical decision-making during high-stress encounters.
- **Diversion & Deflection:** Use effective communication strategies and community partnerships to reduce repeated crisis calls, connect individuals with appropriate resources, and improve long-term outcomes.
- **CARE Application:** Sharpen positioning, tone, communication skills, and coordinated officer tactics to gain control of challenging situations while reducing escalation and increasing overall safety.
- **Officer Wellness & Resilience:** Develop practical, sustainable tools to better manage stress, trauma exposure, emotional strain, and cumulative fatigue while supporting performance, and personal well-being.

Enhance your training!

This 2.0 course is the natural next step for your team **after taking Operational Readiness: OUD 1.0** and is available for **\$450 per participant**. It can be fully funded using opioid settlement funds.

Upon course completion, participants receive a **Seton Hall University Stillman School of Business certificate**.

Simply scan or click the QR code to get started, or visit: bit.ly/oud-form

