

FEVO and Account Manager Troubleshooting Guide

Sat, May 1, 4:30 PM
Prudential Center 25 Lafayette St Newark, New Jersey 07102

You're invited. Enter your Email Address to unlock your exclusive experience.

Enter your email address
lafayette@prucenter.com

CONFIRM

Collective Commerce™
Buy as individuals, share purchases with others and experience together.

CHECKOUT

Step 1: Enter the email address you have registered with the school and click Confirm to continue.

✓ Promo code 'lafayette@prucenter.com' unlocked.

Sort By

Ticket Type: All Ticket Types | Section: All Sections

Section 1 - Set of 4
Set of 4
SEATMAP
Only 6 remaining!

\$0.00

4

ADD TO CART

Section 101 - Set of 4
Set of 4

\$0.00

Collective Commerce™
Buy as individuals, share purchases with others and experience together.

CHECKOUT

Step 2: Select the quantity of tickets, add tickets to your cart then click Checkout.

Order Summary

2020 Seton Hall Graduation
Sat, May 1, 4:30 PM

2020 SHU Graduation [+ SEE MY GROUP](#)

ITEMS	QTY	AMOUNT
Section 1 - Set of 4 You will receive an email from Fevo with instructions to access your tickets through your Prudential Center account. All seats are in socially distanced sets of 2 or 4. You may order up to 4 tickets, but please note that your party will be split amongst nearby sets to the best of our ability if you choose sets of 2. ⚠ Item will expire in 9:33m ▶ FEVO ▶ FEVOCUP	4	\$0.00

Subtotal \$0.00
TOTAL \$0.00

Unit
City
State/Province
Zip Code/Postal Code
Select country

I acknowledge that I, on behalf of myself and anyone attending with me as guest(s), accept the [Terms and Conditions](#), printed on or accompanying the ticket(s) I (or we) have received in connection with the event I am attending.

I acknowledge that I, on behalf of myself and anyone attending with me as guest(s), accept the [Prudential Center Pledge](#).

By clicking "Confirm", you agree to FEVO's [Privacy Policy](#) and [Terms of Service](#). There are no refunds or exchanges.

Checkout with 4 items
You'll pay \$0.00

[KEEP SHOPPING](#) **CONFIRM**

Step 3: Complete the contact information, agree to the acknowledgements and click Confirm to proceed.

***Please note the above statement as it may contain specific information pertinent to your situation**

Thanks Lauren L., Get ready for your order!

Order Summary (4)

BOOKING SUMMARY

Order Number	QWM3B4LG	Group Leader	Lauren L.
		Booking Total	\$0.00

2020 Seton Hall Graduation
Sat, May 1, 4:30 PM

2020 SHU Graduation [+ SEE MY GROUP](#)

ITEMS	QTY	AMOUNT
Section 1 - Set of 4	4	\$0.00

You will receive an email from Fevo with instructions to access your tickets through your Prudential Center accounts. All seats are in socially distanced sets of 2 or 4. You may order up to 4 tickets, but please note that your party will be split amongst nearby sets to the best of our ability if you choose sets of 2.

Now share this page with friends

Want more friends to join you? Share your links and grow your group!



SHARE THE LINK

Step 5: Please review your Order Summary for accuracy and additional information regarding the event. Check your email for details regarding the remainder of the process.

Center

ticketmaster®

Your tickets are now available from the Prudential Center and Ticketmaster

Section 1, Row 23 - Seat 16
Section 1, Row 23 - Seat 17
Section 1, Row 23 - Seat 18
Section 1, Row 23 - Seat 19

[GET YOUR TICKET](#)

How to Access Your Tickets

Please visit <https://am.ticketmaster.com/prucenter/#/> on your smartphone to view your mobile tickets.

Step 6: After locating the FEVO email please click Get Your Tickets or visit <https://am.ticketmaster.com/prucenter> to view and transfer your tickets.

You can now use the same email and password for both your Prudential Center ticket account and your Ticketmaster account.

Prudential Center ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

 SHOW

Remember Email

[Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and Prudential Center [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#)

[Sign In](#)

Step 7: Click Sign In and enter your email address and password. If you have a Prudential Center, New Jersey Devils or Ticketmaster account registered to the same email address, please utilize the password associated with that account here. If not, please click Forgot Password and follow the instructions.



Your phone is your ticket.

For the fastest way in, add your ticket to your digital wallet.



2020 Seton Hall Graduation

Sat · May 01, 2021 · 10:30 AM

Newark, NJ — Prudential Center

Step 8: Please select click on 2020 Seton Hall Graduation



2020 Seton Hall Graduation

Sat · May 01, 2021 · 10:30 AM

Newark, NJ — Prudential Center



Your Phone Is Your Ticket

For the fastest way in, add your ticket to your digital wallet. (Heads up, this ticket won't have a barcode.)

My SafeTix™

TRANSFER SELL MORE

Sec 1, Row 6, Seat 2

Sec 1, Row 6, Seat 3

Step 9: Click Transfer

Transfer Tickets

Select the tickets for this event that you would like to transfer. Once selected, click Next.



Only transfer tickets to people you know and trust to help everyone stay safe and socially distanced.

Select All (2)

Sec 1, Row 6, Seat 2

Sec 1, Row 6, Seat 3

Step 10: Select the tickets you would like to transfer and click Continue

Cancel

Continue

Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

First Name *

Last Name *

Email *

Cancel **Transfer**

Step 11: Add the recipient's information and click Transfer

You're All Set!

You have transferred your tickets successfully!

Expiration Info:
Seeney Andrew has until Sat • May 01, 2021 • 12:30 PM to accept the transfer.
We'll let you know when Seeney accepts the tickets. If anything changes, though, you can easily cancel the transfer as long as the recipient hasn't accepted them yet.

Go back to My Events

Step 12: An email will be sent to the recipient to claim tickets.



FAQs

Q: Am I able to print my ticket from my computer?

A: Prudential Center is a fully mobile building which requires patrons to gain entry utilizing an e-ticket via mobile device.

Q: Will I be able to leave a ticket at Will Call for a guest?

A: We ask that all guests electronically distribute tickets before the event as onsite Will Call is no longer available.

Q: The ticket never reached my guest because I entered the information incorrectly?

A: Please login to your Account Manager portal, select the event to reverse this action and resend with updated information.

Q: I have another question that is not addressed here.

A: Please contact us at tickethelp@prucenter.com.