



How to File a Claim

FILE A CLAIM WITH CONFIDENCE.

Association of Independent
Colleges & Universities

Policy # 100938T
Seton Hall University

The Hartford makes
it easy to file a
claim. Just follow
these steps.

Your disability program is managed by The Hartford, a leader in disability and leave services. It's a user-friendly benefit that provides essential support services while you're away from your workplace.

STEP 1 Know when it's time to file.

If you're absent from work, we can advise you on when to file your claim. If your absence is scheduled, such as an upcoming hospital stay, simply call us prior to your last day at work. If unscheduled, please call us at your earliest convenience.

STEP 2 Have this information ready.

- Name, address, phone number, and other key identification information.
- Name of your department and last day of active full-time work.
- Your HR representative's name and phone number.
- The nature of your claim.
- Your treating physician's name, address, and phone and fax numbers.

STEP 3 Make the call or visit us online.

With your information handy, call The Hartford at 1-866-945-7781. We're open between 8 am and 8 pm ET from Monday-Friday. You'll be assisted by a nurse with an average 20 years of clinical experience. Your nurse has the expertise to answer questions, tell you what to expect next, and guide you through the disability process. Your nurse can also talk to your doctor directly if necessary. So feel free to share your concerns.

Prefer to file your claim online? Go to TheHartfordAtWork.com, 24/7.

TO FILE A CLAIM, CALL THIS NUMBER:

1-866-945-7781

8 am - 8 pm ET, Monday-Friday

Or, file online at

TheHartfordAtWork.com



PLEASE CUT ✂

If you're absent from work we can advise you on when to file a claim. If your absence is scheduled, such as an upcoming hospital stay, you may call prior to your last day of work. If unscheduled, please call us at your earliest convenience.

GROUP BENEFITS



Get supportive assistance.

Even after your claim has been filed, we may be in touch to check your progress, answer questions or obtain additional information from you. Our goal is to offer a smooth and hassle free experience—from your first benefits payment to your first day back at work. Feel free to also call us with anything that's on your mind. We're here to help.

Relax and stay positive.

You have the assurance of our knowledge, expertise, and understanding of what you are going through. We're with you all the way, so you can receive the benefits you qualify for and get back to your life.

Quick facts.

The Hartford's goal is to get you through your time away from work with dignity and the best care possible. Keep the card below in a safe place for future use. We'll be there when you need us.



The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including issuing companies Hartford Life Insurance Company and Hartford Life and Accident Insurance Company. Policies sold in New York are underwritten by Hartford Life Insurance Company. Home office of both companies is Simsbury, CT.

Expertise without equal.
Benefits without burden.

3145 NS 07/09 Printed in the USA ©2009 The Hartford, Hartford, CT 06115

WHEN YOU CALL OR FILE ONLINE, THE HARTFORD WILL ASK YOU TO PROVIDE:

- Name, address, phone number, and other key identification information.
- Name of your department and last day of active full-time work.
- Your HR representative's name and phone number.
- The nature of your claim.
- Your treating physician's name, address, and phone and fax numbers.

PLEASE CUT ✂