Assessment of Seton Hall University’s Masters in Healthcare Administration Program’s Competency Attainment (2014-15 to 2015-16)
Assessment of Seton Hall University’s MHA Program Competencies (2014-15 to 2015-16)

Level of attainment on LEADERSHIP Competencies

Create a leadership development plan
Demonstrate the ability to make strategic choices, use motivational strategies, and...
Facilitate development, implementation and ownership of vision, mission, goals and...
Model professional leadership skills that reflect cultural sensitivity and support high...
Articulate, model and reward professional values and ethics that show evidence of...

Level of attainment on MANAGEMENT Competencies

Apply the scientific method to analysis of data, decision-making and problem solving
Appraise changing internal and external environments and conditions within a...
Analyze cause and effect relationships that involve or would enhance critical thinking
Apply appropriate concepts, skills and tools that are integral to strategic thinking and...

1 – Weak
2 – Somewhat Weak
3 – Average
4 – Strong
5 – Very Strong

2014-15 2015-16
Assessment of Seton Hall University’s MHA Program Competencies (2014-15 to 2015-16)

Level of attainment on CRITICAL THINKING Competencies

- Use and manage emerging technology to inform, collaborate and coordinate with...
  - 2014-15: 3.8
  - 2015-16: 3.9

- Demonstrate the ability to integrate strategic financial thinking and cost...
  - 2014-15: 4.1
  - 2015-16: 4.2

- Recognize and address the needs of major stakeholders and demonstrate effective...
  - 2014-15: 4.3
  - 2015-16: 4.4

- Apply general and higher level management concepts that are relevant to healthcare...
  - 2014-15: 4.5
  - 2015-16: 4.6

Level of attainment on POLITICAL AND COMMUNITY DEVELOPMENT competencies

- Build appropriate strategic collaborations / partnerships with major community stakeholders through trust and cooperation by practicing negotiation, consensus building and conflict management to...
  - 2014-15: 4.0
  - 2015-16: 4.1

- Interpret and apply the impact of changes in organizational, legal, regulatory and political environments for a given healthcare organization
  - 2014-15: 4.2
  - 2015-16: 4.3

1 – Weak
2 – Somewhat Weak
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Assessment of Seton Hall University’s MHA Program Competencies (2014-15 to 2015-16)

4

Level of attainment on COMMUNICATION competencies

- Speak and listen clearly and effectively before individuals and groups and in formal and informal settings
- Develop, organize, synthesize and articulate ideas and information
- Identify and use appropriate communication strategies based on audience characteristics and communication goals

Level of attainment on PROFESSIONALISM & ETHICS Competencies

- Contribute to application oriented learning through participation and/or presentation...
- Institute a culture of learning in order to learn new skills and refine current ways of...
- Use self-assessment tools, such as the ACHE Ethics Tool, to develop sound ethical...
- Create professional and ethical development goals as part of a leadership...
- Demonstrate commitment to the healthcare management profession through...

1 – Weak
2 – Somewhat Weak
3 – Average
4 – Strong
5 – Very Strong
After completing the SHU-MHA Program rating of competency level

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<thead>
<tr>
<th>Competency</th>
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How strong the SHU-MHA Curriculum was in developing competencies

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